

TITLE

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SCANNED ROLL Q.A. PATENT DATE

Web-enabled call management method and apparatus

PTO-2040 12/99

		ISSUING	CLASSIFIC	ATION					
ORIGINA	AL		CR	OSS REFERE	NCE(S)				
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)						
370	389	370	420				1		
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TERMINAL		DRAWINGS		CLAIMS ALLOWED			
— DISCLAIMEN	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.		
The term of this patent subsequent to(date)				NOTICE OF ALL	OWANCE MAILED		
has been disclaimed.	(Assistant E	xaminer)	(Date)				
The term of this patent shall not extend beyond the expiration date							
of U.S Patent. No.	•			ISSUE FEE			
				Amount Due	Date Paid		
	(Primary E	kaminer)	(Date)				
The terminalmonths of this patent have been disclaimed.				ISSUE BAT	CH NUMBER		
	(Legal Instruments Examiner) (Date)						
WARNING: The information disclosed herein may be rest Possession outside the U.S. Patent & Tradem	ricted. Unauthorized d ark Office is restricted t	isclosure may be possible of authorized emple	prohibited by the U	nited States Code Title 35	i, Sections 122, 181 and 368.		
rom PTO-436A Rev. 6/99)			FILED WITH:	DISK (CRF)	FICHE CD-ROM		